



## Quality Policy Statement

SVF Flow Controls market focus and technical expertise have become the hallmark for SVF's success. As a sales, marketing, and engineering organization, SVF Flow Controls has created a marketing alliance that provides the Company's customers with access to state of the art manufacturing operations, engineering and an ISO-9001:2015 quality level resulting in the most respected line of high-end, process-quality valves, actuators and controls in today's world market. With over 30 years of valve manufacturing experience SVF Flow Controls regularly engineers valve designs of exotic alloys for unique applications such as (high pressures, high-purity, etc.) as well as for specific industries such as chemical, biotech, semiconductor, pharmaceutical, petro-chem, food & beverage, oil & gas, refining, semiconductor and other industries throughout the world. Today, SVF leads the market in offering a full range of superior quality engineered valves, actuators & controls to meet and exceed the needs and requirements of the Organizations customers.

A key way to achieve this is by operating a Quality Management System (QMS) in accordance with the requirements of ISO 9001:2015.

Top management is committed to:

- Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

Top management shall:

- Take accountability for the effectiveness of the QMS.
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available; including training, support and encouragement.
- Communicate the importance of effective quality management and of conforming to the QMS requirements.
- Ensuring that the QMS achieves its intended results.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promote improvement.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish partnerships with suppliers and interested parties to provide an improved service.

This policy will be communicated to all employees and organizations working for or on our behalf. Employees and other organizations are expected to co-operate and assist in the implementation of this policy, while ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued. Previous versions of this policy are archived.

This policy is available to relevant interested parties, upon reasonable request.

Jack McDonald  
President, SVF

A handwritten signature in blue ink, appearing to read "Jack McDonald", is written over a horizontal line.